



INDEPENDENT PUBLIC-SOURCE CASE STUDY | NOT A CLIENT ENGAGEMENT

# Synapse Financial Technologies: Counterparty Reality Before Reliance

*Counterparty / Public-Source Due Diligence | Complete Case Pack*

**Evidence cut-off:** 22 August 2026

Complete case-pack production: V1.0 | 23 August 2026

**Package status: APPROVED FINAL PUBLIC EDITION**

Human-approved for public release by Paul Hattingh on 23 August 2026. Evidence limitations and future review triggers remain controlling.

**APPROVED FINAL PUBLIC EDITION**

Aperture Research Works did not act for the subject or any other party in this public-source demonstration. The work is designed to show how evidence is tested before reliance. Proprietary internal prompts, scoring logic, QA architecture and protected working records are not published.

REALITY BEFORE RELIANCE.  
VERIFICATION BEFORE INTERPRETATION.  
EVIDENCE BEFORE NARRATIVE.

## Document control and reliance boundary

|                                   |                                                                                                                                                                                                                                                                          |
|-----------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Public brand                      | Aperture Research Works                                                                                                                                                                                                                                                  |
| Document                          | Complete Case Pack (CCP)                                                                                                                                                                                                                                                 |
| Product / capability              | Counterparty / Public-Source Due Diligence                                                                                                                                                                                                                               |
| Operating mode                    | Independent Public-Source Case Study - Not a Client Engagement                                                                                                                                                                                                           |
| Governing master                  | PHW Research AI v11.0                                                                                                                                                                                                                                                    |
| Evidence cut-off                  | 22 August 2026                                                                                                                                                                                                                                                           |
| Research status                   | Research Complete / Approved                                                                                                                                                                                                                                             |
| Public edition status             | APPROVED FINAL PUBLIC EDITION                                                                                                                                                                                                                                            |
| Professional boundary             | Public-source corporate counterparty review; no banking, legal, audit or consumer-claim adjudication.                                                                                                                                                                    |
| Document version                  | 1.0                                                                                                                                                                                                                                                                      |
| PDF production date               | 23 August 2026                                                                                                                                                                                                                                                           |
| Human approval of exact PDF       | Paul Hattingh   23 August 2026   Approved for public release                                                                                                                                                                                                             |
| Release-date current-status check | Release-date current-status check completed 23 August 2026. The Synapse bankruptcy case was closed on 29 June 2026 after dismissal, and no later authoritative development was identified that changes the controlled reconciliation, counterparty or reliance findings. |

## PACKAGE CONTENTS

1. Document 1 - Principal Investigative Dossier
2. Document 2 - Claims-and-Evidence Matrix
3. Document 3 - Master Chronology
4. Document 4 - Source and Evidence Register
5. Document 5 - Public Portfolio Edition
6. Document 6 - Final Delivery Manifest

The combined case pack follows the controlled document sequence. A Specialist Appendix is omitted unless it adds a distinct professional function and the required competence boundary can be stated accurately.

## DOCUMENT 1

# PRINCIPAL INVESTIGATIVE DOSSIER

*Synapse Financial Technologies: Counterparty Reality Before Reliance | Counterparty / Public-Source Due Diligence*

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## Executive decision summary

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Synapse demonstrates why a counterparty cannot be understood by the name on a contract or by a list of banking relationships alone. Its technology sat between fintech platforms, partner banks and end users. When the intermediary failed, the practical question became whether the records across that chain actually reconciled and whether consumers could access funds represented as theirs.

### Central question

Before relying on Synapse as critical financial infrastructure, what evidence was required to establish that customer balances, partner-bank records, FBO account structures, operational responsibility and regulatory controls were coherent enough to support the reliance being placed on the platform?

### Decision-safe finding

The later public record shows that the reconciliation and recordkeeping layer was a critical reliance dependency. The CFPB states that it alleged Synapse failed to maintain adequate records of the location of consumers' funds and failed to ensure those records matched partnering-bank records. The CFPB says partnering banks identified a shortfall between \$60 million and \$90 million and that consumers lost access for weeks or months. A stipulated final judgment was entered on 12 September 2025. Those later events do not mean every earlier public representation was false, but they show why "funds held through partner banks" was not enough evidence for a high-consequence counterparty decision.

## The operating model mattered

Synapse described itself as technology connecting nonbank fintech platforms with traditional partnering banks. That structure created several distinct evidence layers:

- the fintech-facing application and ledger presentation;
- Synapse's own transaction and reconciliation records;
- omnibus FBO accounts at partner banks;
- each partner bank's system of record and controls;
- legal and contractual allocation of ledgering, reconciliation, dispute and customer-access responsibilities.

A due-diligence review had to test the interfaces, not merely confirm that regulated banks existed in the chain.

## Chronology of the reliance failure

| Date         | Event                                                           | Decision significance                                                                                                      |
|--------------|-----------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|
| 22 Apr 2024  | Synapse filed Chapter 11                                        | Critical infrastructure counterparty entered insolvency process                                                            |
| Apr-May 2024 | Bankruptcy court dealt with emergency disputes involving Evolve | Operational dependency became an immediate customer-access issue                                                           |
| 14 Jun 2024  | Federal Reserve announced enforcement against Evolve            | Fed cited deficiencies in fintech-partnership risk management; expressly said action was independent of Synapse bankruptcy |
| 21 Aug 2025  | CFPB commenced adversary proceeding against Synapse             | Regulator alleged inadequate fund-location records and mismatch with bank records                                          |
| 12 Sep 2025  | Stipulated final judgment entered                               | Court-entered resolution imposed injunctive relief and a civil penalty structure                                           |

## Claims that required direct verification

| Proposition                                                          | Why confirmation mattered                                              | Evidence that should have been sought before reliance                                      |
|----------------------------------------------------------------------|------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|
| "Customer funds are held at partner banks"                           | Location does not prove reconciled beneficial entitlement or access    | Direct bank confirmation, account-control documents, FBO structure, reconciliation testing |
| "Balances shown in the platform are accurate"                        | User-facing balance may depend on intermediary ledger                  | Three-way reconciliation across fintech, Synapse and bank records                          |
| "Bank partner relationship reduces operational risk"                 | Bank existence does not transfer every operational control to the bank | Responsibility matrix, oversight procedures, service continuity plan                       |
| "FDIC-insured banking relationship makes the full model safe"        | Deposit insurance and operational access are different questions       | Deposit placement evidence, pass-through requirements, account titling, record integrity   |
| "Critical money movement can continue through counterparty distress" | Insolvency can expose interface and control dependencies               | Exit rights, data portability, ledger export, business-continuity testing                  |

## Strongest counter-position

The collapse should not be used to claim that every partner bank caused the shortfall or that later regulatory actions prove a single actor's liability for every customer loss. The Federal Reserve expressly described its June 2024 Evolve action as independent of the Synapse bankruptcy. Entity-specific responsibility must remain tied to the controlling record.

## What this case demonstrates

Counterparty due diligence is not a background profile. For a critical provider it asks whether the business model can actually support the operational and financial reliance the client intends to place on it.

### A situation like this may arise when

- a fintech depends on middleware or banking-as-a-service infrastructure;
- a business holds customer money through a multi-party structure;
- a buyer sees multiple bank logos and assumes that reconciliation risk has been solved;
- a board needs to understand who owns the ledger and who can restore access if one party fails; or
- a transaction depends on a regulated partner relationship that does not itself prove operational control.

## Counterparty dependency map

| Dependency                   | What had to be true                                                        | Failure signal                                          |
|------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------|
| Customer / fintech ledger    | Displayed balance accurately reflected entitlement                         | Difference between platform records and bank-held funds |
| Synapse reconciliation layer | Records located funds and matched partner-bank records                     | CFPB alleged inadequate location records and mismatch   |
| Partner-bank FBO structure   | Account titling and records supported correct beneficial allocation        | Reconciliation disputes and delayed distributions       |
| Data portability             | A successor or bank could reconstruct balances if Synapse failed           | Bankruptcy exposed dependence on Synapse records        |
| Responsibility allocation    | Ledgering, reconciliation and consumer access had clear accountable owners | Parties disputed records and responsibilities           |
| Continuity planning          | Critical customer access survived intermediary distress                    | Users lost access for weeks or months according to CFPB |

## Evidence-gap register a prudent buyer would have closed

**G01 - independent reconciliation testing.** Sampled account-level tracing from fintech display through Synapse ledger to bank record.

**G02 - FBO legal architecture.** Current account agreements, titling, beneficiary records and pass-through deposit-insurance assumptions.

**G03 - exception history.** Ageing of unreconciled items and ownership of resolution.

**G04 - business continuity.** Demonstrated ability to export a complete ledger and restore access without Synapse.

**G05 - bank oversight.** Evidence of partner monitoring, audit rights, issue escalation and control testing.

**G06 - financial resilience.** Runway and insolvency-contingency controls for a provider embedded in money movement.

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## Source-independence and attribution

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The CFPB action is the strongest later regulatory source for the alleged recordkeeping failure and stated \$60m-\$90m shortfall. The Federal Reserve's Evolve action is separate evidence about that bank's fintech-partnership risk management and expressly states that it was independent of the Synapse bankruptcy. Those records must not be merged into a single finding of shared liability. The bankruptcy docket establishes procedural events and the platform's distress, not every contested allocation of missing balances.

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## Competing hypotheses

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**H1 - the existence of regulated partner banks made the intermediary layer immaterial.** Rejected. The public record shows the ledger and reconciliation interface itself was load-bearing.

**H2 - Synapse alone can be treated as the proven cause of every customer loss.** Too broad. Entity-specific responsibility and bank-record disputes require separate treatment.

**H3 - the structure created a control problem in which no single logo or relationship proved end-to-end reconciliation.** Best supported for the decision-use lesson.

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## Selected source register

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1. U.S. Bankruptcy Court, Central District of California, Synapse Financial Technologies, Inc., Case 1:24-bk-10646-MB. [Open public source](#)
2. Federal Reserve Board, enforcement action against Evolve Bancorp, Inc. and Evolve Bank & Trust, 14 June 2024. [Open public source](#)
3. Consumer Financial Protection Bureau, Synapse Financial Technologies, Inc., enforcement action, August-September 2025. [Open public source](#)
4. Stipulated Final Judgment and Order, 12 September 2025. [Open public source](#)

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## Reliance conclusion

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**High-consequence reliance required direct reconciliation and control evidence.** The existence of bank partners, FBO accounts and a technology platform did not by itself establish that balances across the system reconciled, that responsibility was unambiguous or that access would survive counterparty failure.

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## RELEASE-DATE CURRENT-STATUS CHECK

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Release-date current-status check completed 23 August 2026. The Synapse bankruptcy case was closed on 29 June 2026 after dismissal, and no later authoritative development was identified that changes the controlled reconciliation, counterparty or reliance findings.

This release-date check does not silently extend the frozen evidence universe. A material new controlling source would require the matter to reopen under the v11.0 update trigger.

## DOCUMENT 2

# CLAIMS AND EVIDENCE MATRIX

*Claim-level factual status, evidential confidence, reliance and qualification control*

## Claims-and-Evidence Matrix

| Proposition                                                          | Why confirmation mattered                                              | Evidence that should have been sought before reliance                                      |
|----------------------------------------------------------------------|------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|
| "Customer funds are held at partner banks"                           | Location does not prove reconciled beneficial entitlement or access    | Direct bank confirmation, account-control documents, FBO structure, reconciliation testing |
| "Balances shown in the platform are accurate"                        | User-facing balance may depend on intermediary ledger                  | Three-way reconciliation across fintech, Synapse and bank records                          |
| "Bank partner relationship reduces operational risk"                 | Bank existence does not transfer every operational control to the bank | Responsibility matrix, oversight procedures, service continuity plan                       |
| "FDIC-insured banking relationship makes the full model safe"        | Deposit insurance and operational access are different questions       | Deposit placement evidence, pass-through requirements, account titling, record integrity   |
| "Critical money movement can continue through counterparty distress" | Insolvency can expose interface and control dependencies               | Exit rights, data portability, ledger export, business-continuity testing                  |

Control note: classifications are matter-specific and bounded by the Evidence Cut-off. A source ID refers to the Source and Evidence Register in Document 4.

DOCUMENT 3

# MASTER CHRONOLOGY

*Material events, dates, status and evidentiary significance*

## Controlled chronology

| Date         | Event                                                           | Decision significance                                                                                                      |
|--------------|-----------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|
| 22 Apr 2024  | Synapse filed Chapter 11                                        | Critical infrastructure counterparty entered insolvency process                                                            |
| Apr-May 2024 | Bankruptcy court dealt with emergency disputes involving Evolve | Operational dependency became an immediate customer-access issue                                                           |
| 14 Jun 2024  | Federal Reserve announced enforcement against Evolve            | Fed cited deficiencies in fintech-partnership risk management; expressly said action was independent of Synapse bankruptcy |
| 21 Aug 2025  | CFPB commenced adversary proceeding against Synapse             | Regulator alleged inadequate fund-location records and mismatch with bank records                                          |
| 12 Sep 2025  | Stipulated final judgment entered                               | Court-entered resolution imposed injunctive relief and a civil penalty structure                                           |

Chronology control: event dates are distinguished from later publication, filing and current-status dates where material. The chronology does not convert allegations into findings.





## DOCUMENT 4

# SOURCE AND EVIDENCE REGISTER

*Controlling public sources, exact web locators, material use and reliance limitations*

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## Source-control method

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Each material public source is tied to the propositions attributed to it in this case pack. A source is not used to establish a proposition beyond its authority, scope or recorded limitation. Where a public source link is available, the descriptive Source link below is clickable.

The public-source set establishes the operating/court/regulatory boundary. It cannot reconcile every end-user balance or allocate final responsibility across every programme bank and platform participant.

## Material public-source register

### S01 - Synapse Financial Technologies, Inc., Case 1:24-bk-10646-MB, public docket portal

|                                       |                                                                                                                                                    |
|---------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|
| Authority / issuer                    | U.S. Bankruptcy Court, Central District of California                                                                                              |
| Date                                  | 2024-2026                                                                                                                                          |
| Source type / tier                    | Primary court record                                                                                                                               |
| Precise locator                       | Exact public web source at the linked URL; proposition-specific use and limitations are recorded below and in the Principal Investigative Dossier. |
| Material propositions supported / use | Bankruptcy chronology, trustee/court process and procedural endpoint.                                                                              |
| Does not establish / limitations      | Docket access establishes filed procedural material; individual allegations require their own attribution and merits status.                       |
| Reliance grade                        | Very High for docket events.                                                                                                                       |

Public URL: [Open public source](#)

### S02 - Enforcement action against Evolve Bancorp, Inc. and Evolve Bank & Trust

|                                       |                                                                                                                                                    |
|---------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|
| Authority / issuer                    | Federal Reserve Board                                                                                                                              |
| Date                                  | 14 June 2024                                                                                                                                       |
| Source type / tier                    | Primary regulator action                                                                                                                           |
| Precise locator                       | Exact public web source at the linked URL; proposition-specific use and limitations are recorded below and in the Principal Investigative Dossier. |
| Material propositions supported / use | Regulatory context concerning Evolve's risk-management and compliance obligations relevant to the partner-bank interface.                          |
| Does not establish / limitations      | Does not itself allocate every Synapse customer shortfall or establish Synapse-specific liability.                                                 |
| Reliance grade                        | Very High for the Board action and stated findings/requirements.                                                                                   |

Public URL: [Open public source](#)

### S03 - Synapse Financial Technologies, Inc. enforcement action

|                                       |                                                                                                                                                    |
|---------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|
| Authority / issuer                    | Consumer Financial Protection Bureau                                                                                                               |
| Date                                  | August-September 2025                                                                                                                              |
| Source type / tier                    | Primary regulator case page                                                                                                                        |
| Precise locator                       | Exact public web source at the linked URL; proposition-specific use and limitations are recorded below and in the Principal Investigative Dossier. |
| Material propositions supported / use | Federal consumer-finance enforcement posture and final resolution involving Synapse.                                                               |
| Does not establish / limitations      | Use only for propositions within the order/action; not a universal reconciliation of all customer balances.                                        |
| Reliance grade                        | Very High for the CFPB action.                                                                                                                     |

Public URL: [Open public source](#)

### S04 - Stipulated Final Judgment and Order

|                                       |                                                                                                                                                    |
|---------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|
| Authority / issuer                    | Consumer Financial Protection Bureau / U.S. District Court                                                                                         |
| Date                                  | 12 September 2025                                                                                                                                  |
| Source type / tier                    | Primary judicial/regulatory order                                                                                                                  |
| Precise locator                       | Exact public web source at the linked URL; proposition-specific use and limitations are recorded below and in the Principal Investigative Dossier. |
| Material propositions supported / use | Terms of the stipulated final judgment, prohibitions and monetary/relief provisions where cited.                                                   |
| Does not establish / limitations      | Stipulated order must not be expanded into findings beyond its terms or used to allocate all bankruptcy losses.                                    |
| Reliance grade                        | Very High within the order.                                                                                                                        |

Public URL: [Open public source](#)



## DOCUMENT 5

# PUBLIC PORTFOLIO EDITION

*Decision-focused public summary of the controlled research record*

## Public Portfolio Edition

INDEPENDENT PUBLIC-SOURCE CASE STUDY - NOT A CLIENT ENGAGEMENT. This Public Portfolio Edition summarises the controlled evidence record. It is not a substitute for the complete case pack, specialist advice or a commissioned matter-specific engagement.

### Central Question

Before relying on Synapse as critical financial infrastructure, what evidence was required to establish that customer balances, partner-bank records, FBO account structures, operational responsibility and regulatory controls were coherent enough to support the reliance being placed on the platform?

### Principal evidence-led assessment

Synapse demonstrates why a counterparty cannot be understood by the name on a contract or by a list of banking relationships alone. Its technology sat between fintech platforms, partner banks and end users. When the intermediary failed, the practical question became whether the records across that chain actually reconciled and whether consumers could access funds represented as theirs.

Before relying on Synapse as critical financial infrastructure, what evidence was required to establish that customer balances, partner-bank records, FBO account structures, operational responsibility and regulatory controls were coherent enough to support the reliance being placed on the platform?

The later public record shows that the reconciliation and recordkeeping layer was a critical reliance dependency. The CFPB states that it alleged Synapse failed to maintain adequate records of the location of consumers' funds and failed to ensure those records matched partnering-bank records. The CFPB says partnering banks identified a shortfall between \$60 million and \$90 million and that consumers lost access for weeks or months. A stipulated final judgment was entered on 12 September 2025. Those later events do not mean every earlier public representation was false, but they show why "funds held through partner banks" was not enough evidence for a high-consequence counterparty decision.

## **Reliance boundary**

This public portfolio summary must be read with the full dossier, Claims-and-Evidence Matrix, Master Chronology and Source and Evidence Register. Evidence Cut-off: 22 August 2026. Status: APPROVED FINAL PUBLIC EDITION.

## **What the complete case pack demonstrates**

The Counterparty / Public-Source Due Diligence demonstrates how Aperture Research Works separates claims, source authority, contrary evidence, unresolved gaps and the level of reliance the record can responsibly support. It does not imply that the subject commissioned or endorsed the work.

## DOCUMENT 6

# FINAL DELIVERY MANIFEST

*File-level control, release status and technical production record*

## Final Delivery Manifest

| Control                     | Recorded value                                                                  |
|-----------------------------|---------------------------------------------------------------------------------|
| Public brand                | Aperture Research Works                                                         |
| Matter                      | Synapse Financial Technologies: Counterparty Reality Before Reliance            |
| Product / capability        | Counterparty / Public-Source Due Diligence                                      |
| Document                    | Complete Case Pack (CCP)                                                        |
| Document version            | 1.0                                                                             |
| Governing master            | PHW Research AI v11.0                                                           |
| Operating mode              | Independent Public-Source Case Study - Not a Client Engagement                  |
| Evidence Cut-off            | 22 August 2026                                                                  |
| PDF production date         | 23 August 2026                                                                  |
| Package status              | APPROVED FINAL PUBLIC EDITION                                                   |
| Human approval of exact PDF | Paul Hattingh   23 August 2026   Human-approved for public release              |
| Public-source links         | 4 clickable descriptive public-source links in the Source and Evidence Register |
| Output filename             | APERTURE_SYNAPSE_CCP_APPROVED_FINAL_PUBLIC_V1.0.pdf                             |



| Control                           | Recorded value                                                                                                                                                                                                                                                           |
|-----------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Technical PDF preflight           | PASS - final PDF opens correctly, is A4 throughout, text is searchable/selectable, no blank pages or out-of-bounds text blocks were detected, and final preflight was repeated after release metadata. Page count: 16.                                                   |
| Page-by-page render inspection    | PASS - all 16 pages rendered at 200 DPI and visually inspected after final release metadata; no clipping, overlap, broken glyphs or unintended blank pages detected.                                                                                                     |
| Font audit                        | PASS - only permitted embedded Carlito and Liberation Sans families detected; no silent font substitution detected.                                                                                                                                                      |
| Hyperlink audit                   | PASS - 11 hyperlink annotations detected, including 4 unique descriptive public-source URLs; links preserved in the final PDF.                                                                                                                                           |
| External SHA-256                  | Recorded in companion V105 SHA-256 manifest after the final immutable PDF bytes are created.                                                                                                                                                                             |
| Release restriction               | Approved for public display as an independent public-source case study. This is not a client engagement, legal opinion, specialist certification or permanent-currentness guarantee.                                                                                     |
| Final page count                  | 16                                                                                                                                                                                                                                                                       |
| Authorised release status         | APPROVED FINAL PUBLIC EDITION                                                                                                                                                                                                                                            |
| Human approver                    | Paul Hattingh                                                                                                                                                                                                                                                            |
| Human approval date               | 23 August 2026                                                                                                                                                                                                                                                           |
| Scope of approval                 | Complete combined case-pack PDF, substantive findings and qualifications, public portfolio presentation, source register, release wording and publication status.                                                                                                        |
| Corrections required by approver  | None specified in the 23 August 2026 approval instruction; production-control corrections and release-state corrections implemented under v11.0.                                                                                                                         |
| Release-date current-status check | Release-date current-status check completed 23 August 2026. The Synapse bankruptcy case was closed on 29 June 2026 after dismissal, and no later authoritative development was identified that changes the controlled reconciliation, counterparty or reliance findings. |
| Bookmarks and navigation          | PASS - 41 top-level/internal bookmark entries detected; document order and navigation checked.                                                                                                                                                                           |
| Production Conformity             | PASS for Approved Final Public Edition, subject to stated future update triggers.                                                                                                                                                                                        |
| Mandatory review status           | Completed / Not Applicable as recorded for the approved public wording; future-trigger obligations remain controlling.                                                                                                                                                   |
| Final ZIP and hash audit          | Performed at package level after the immutable PDF set is frozen; authoritative PDF and ZIP SHA-256 values are recorded in the companion V105 release manifest and QC report.                                                                                            |
| Included professional functions   | Principal Investigative Dossier; Claims-and-Evidence Matrix; Master Chronology; Source and Evidence Register; Public Portfolio Edition; Final Delivery Manifest. The combined PDF is the complete public case pack.                                                      |
| Specialist Appendix status        | Not created as a repetitive standalone component. Any genuine specialist-review requirement or technical limitation is disclosed in the relevant dossier and release-control sections.                                                                                   |



# END OF COMPLETE CASE PACK

**Synapse Financial Technologies: Counterparty Reality Before Reliance**

Approved Final Public Edition

**REALITY BEFORE RELIANCE.  
VERIFICATION BEFORE INTERPRETATION.  
EVIDENCE BEFORE NARRATIVE.**

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